

## **Welcome!**

*RayAudio provides different types of audio workstations created taking into account various type of production techniques and the advice of many successful sound engineers. Our choice of gear is the perfect compromise for the sound engineer of today, with new and improved technology at lower costs. Feel free to contact us with custom requests for your studio.*

### **Shipping**

We ship our products to any country in the European Union with Euro currency. All deliveries are ensured. Delivery times within Europe vary between 10 and 15 days, depending on your location. Delivery costs are included in your purchase, but depending on your location, our customer service could call for eventual delays and/or shipment increase.

For heavy and/or large quantities of products, please contact us at [info@rayaudio.com](mailto:info@rayaudio.com) before purchase. Reductions or increases in shipping could apply.

### **Payment**

Inside the EU, as well as in Norway, Sweden and Switzerland we accept "Mastercard-Secure" and "Verified by Visa" payments. We accept American Express cards worldwide. We prefer "in advance" payments via wire transfer, wich is a very easy process nowadays, thanks to homebanking. For Italy we also provide an installments/leasing payment option. We will refund only products that have not been already shipped.

### **Warranty**

You should strictly sign for faultless deliveries only. Check the packing for damage and have the deliverer sign also, in case you have to confirm eventual damages. In any case you should inform us preferably via e-mail. All deliveries that leave our house are ensured so in case of DOA the item will be replaced. For the products, trademark warranty policies apply depending on constructor.

*For any questions, shipping costs, etc. please contact us: [info@rayaudio.com](mailto:info@rayaudio.com) - [publicrelations@rayaudio.com](mailto:publicrelations@rayaudio.com) – tel. +39 – 06557 6934 – [rayaudio@hotmail.it](mailto:rayaudio@hotmail.it)*